

Pormpuraaw Aboriginal Shire Council



Corporate Plan 2024

Adopted by Council on 12 July 2024 - Resolution # 2024/07/12/06

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Message from Mayor

This will be my second Corporate Plan to cover the 5-year financial period from 1st July 2024 to 30th June 2029 as per the Local Government Regulation 2012. In providing this Corporate Plan, I acknowledge that Pormpuraaw is a community that is dependent on funding and that we must strive to start economic activity moving into the future.

There is no bigger challenge than being in a leadership role knowing that all decisions made must ensure that there is value for the taxpayer's dollars that you are using to drive Community Vision.

We now have a permanent Deputy Mayor role held by Tim Koo-Aga, who has served for 2 previous elected periods continuously. Deputy Mayor Tim Koo-Aga has exposure to the challenges and will continue to build upon the foundations laid by the previous Elected Members of Pormpuraaw to ensure the community of Pormpuraaw is a progressive, well-being and contributing to community where everyone plays a part no matter how small.

We will continue implementation and roll out of physical development within the community that has been carried out over the last 5 years. We will continue working in the truest spirit of collaboration with all NGO's, State & Federal Governments and local partnerships in Pormpuraaw for the betterment well-being of our community.



Mayor Ralph Kendal Jnr

Message from the Chief Executive Officer

Pormpuraaw Aboriginal Shire Council's Corporate Plan 2024-2029 will set the course over the next 5 financial years, which will include a Council Election in March 2028

It is from the Corporate Plan that our Operational Plan & Annual Budgets are set and reported in Council's Annual Report.

Financial Management & Financial Sustainability will continue to remain a very strong focal priority for us as we strive to align community vision & expectation with limited funding and base revenue.

Our efforts in team building and a change in employee work attitudes continues throughout Council's various departments, supported by our own work policy & the local CDP host provider, whom we continue to liaise very closely with. We continue with our endeavours to build local capacity within Council's work force and to educate the importance to staff of good work ethics and coming to work for Council & Community.

Council welcomes any further input towards our Corporate Plan 2024 -2029



Chief Executive Officer - Edward Natera

Background

It is a mandatory requirement of section 165 of the Local Government Regulation 2012 for a Council to prepare and adopt a Corporate Plan.

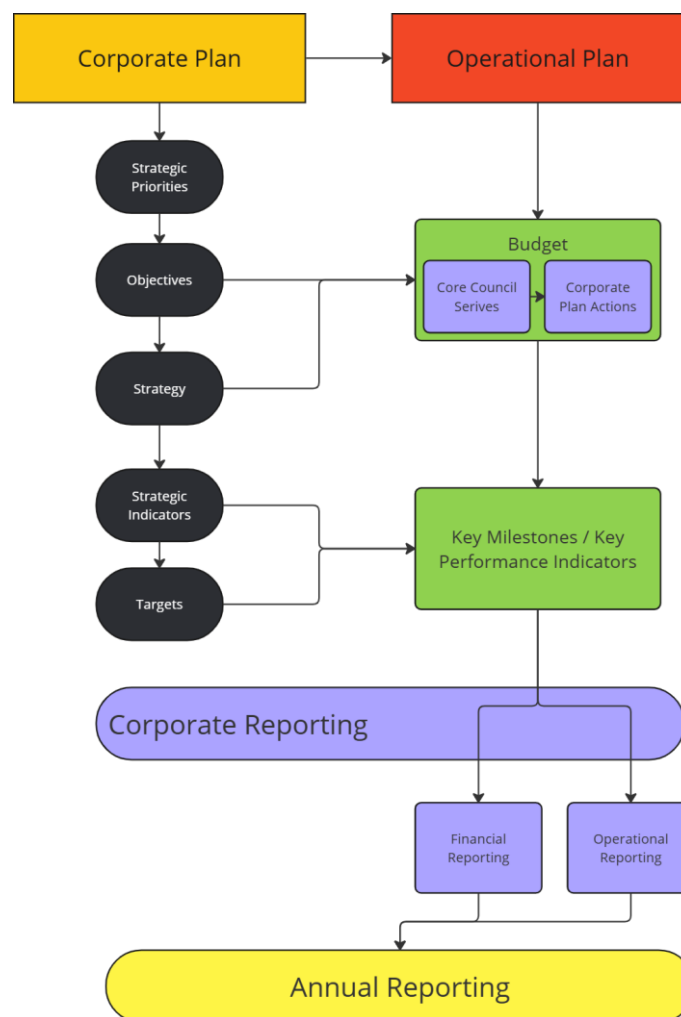
The Corporate Plan shall be for a period of five (5) years and will remain in force for the specified period of the plan or until the earlier adoption of a new plan.

The Plan sets the strategic direction of Council and states the performance indicators for measuring the Council’s progress in achieving its vision for the future of the local government area.

The Corporate Plan is supported by Council’s Annual Operational Plan which details the activities and projects planned to achieve our goals. The annual budget provides the funding and resources to meet the objectives of the operational plan.

An assessment of Council’s performance in implementing its Corporate and Operational Plans will be monitored with quarterly Operational Plan Reviews and are reported in Council’s Annual Report. Both the Annual Report and quarterly reviews will be publicly accessible and available.

Corporate Plan Relationship



Community Visions, Mission, and Values

Our Vision – The Future We Envision

A strong, engaged community creating a dynamic future.

Our Mission – Why We Are Here

To meet the needs and aspirations of community members by delivering strong leadership together with strategic planning to construct new infrastructure that will deliver new and improved services and facilities.

Our Values – What We Stand For

A Strong Community

The Council will strengthen the capacity and resilience of the Pormpuraaw Community through partnerships with the Community, business, government and non-government sector groups in pursuing positive social, economic and environmental outcomes.

Excellence

Council and staff will strive for innovation, continuous improvement and long-term success in management and leadership practice, strategic planning and the performance of Council systems.

Accountability

Council is accountable to the Community and will conduct its affairs openly with integrity in consultation with Community, at the same time reflecting the highest level of democratic governance and public administration.

Fairness and Equity

Council recognises and values the needs of different sectors and groups within its community and works in partnership with its valued volunteers, community-based agencies, and State and Commonwealth departments to ensure needs are addressed in a planned and timely manner.

Welcoming Ideas

Council will actively encourage and seek the exchange of ideas and knowledge in finding creative solutions.

Investing In the Future

Council will take a long-term view as a responsible steward of community assets and finances.

Strategic Priorities

1. COMMUNITY – THE WAY WE WANT TO LIVE TOGETHER
2. BUILT ENVIRONMENT – SHAPING OUR SURROUNDINGS
3. NATURAL ENVIRONMENT – IT BEGINS WITH EACH OF US
4. ECONOMY – CREATING OUR FUTURE
5. ORGANISATION – DEVELOPING OUR CAPACITY

For Each Strategic Priorities				
				
A Statement of Intent	Objectives	Strategy	Strategic Indicators & Target	Timelines
A clear and targeted declaration of the Council’s strategic priorities.	The specific goals set by Council to advance its strategic priorities and achieve its vision.	The strategy and approach employed by the Council to fulfil its objectives effectively.	Measurable outcomes to be achieved over the duration of the Corporate Plan.	Timelines are provided in terms of a financial year.

1. COMMUNITY – THE WAY WE WANT TO LIVE TOGETHER

Statement of Intent

Our goal is to build a resilient and healthy community with the right services and facilities to make sure everyone can join in, feel safe, and enjoy our culture.

#	Objective	Strategy	Strategic Indicators	Target	Timeline
1.1	<ul style="list-style-type: none"> Enhance community engagement and participation in diverse programs that cater to the community's needs and interests. 	<ul style="list-style-type: none"> Collaborate with service providers to deliver a wide range of community programs. Work closely with service providers to identify and implement programs that address the community's most pressing needs. 	<ul style="list-style-type: none"> A measurable increase in attendance at community programs. A broader variety of programs that reflect the community's evolving interests. 	<ul style="list-style-type: none"> Achieve a 10% increase in community program attendance year over year. 	<ul style="list-style-type: none"> Ongoing – Reporting per Quarter
1.2	<ul style="list-style-type: none"> Foster a safe and thriving community environment by significantly reducing anti-social behaviour. 	<ul style="list-style-type: none"> Implement a comprehensive education and training framework to address the root causes of anti-social behaviour. Partner with rehabilitation services to provide support for individuals struggling with alcohol and drug-related issues Engage with the community to promote awareness and prevention of substance abuse. The Justice Group consistently achieves beneficial results for the community. 	<ul style="list-style-type: none"> A year-over-year decrease in reported alcohol and drug-related offences. Increased community awareness and participation in prevention programs. 	<ul style="list-style-type: none"> Achieve a 50% reduction in alcohol and drug-related offences by 2029. 	<ul style="list-style-type: none"> 30/06/2029
1.3	<ul style="list-style-type: none"> Promote active participation in sports, arts, and cultural activities, enriching the social and cultural fabric of the community. 	<ul style="list-style-type: none"> Develop a comprehensive strategy that outlines a variety of sports, arts, and cultural activities tailored to different age demographics within the community. Identify specific target activities that align with the community's 	<ul style="list-style-type: none"> An increase in participation rates across targeted activities. Diverse engagement across all age groups in the community. Sport and Recreation Plan has made progress 	<ul style="list-style-type: none"> Achieve a 10% increase in participation in targeted activities year over year. 	<ul style="list-style-type: none"> Ongoing Reporting per Quarter

		<p>interests and encourage broad participation.</p> <ul style="list-style-type: none"> The recommendations of the Sport and Recreational Plan are implemented 	<p>towards implantation and achieving targets set in plan.</p>		
1.4	<ul style="list-style-type: none"> Enhance the engagement and collaboration between Council and visiting agencies to improve community services. 	<ul style="list-style-type: none"> Establish Council as the primary liaison for coordinating visits from government and non-government agencies. Develop a communication protocol for agencies to notify Council of their visits. Schedule regular meetings with agency representatives to discuss community needs and expectations 	<ul style="list-style-type: none"> The number of agencies that have established regular communication with the Council. The frequency and quality of inter-agency meetings and collaborations. 	<ul style="list-style-type: none"> Achieve initial engagement with at least 10 relevant agencies within the first year. Host a minimum of 5 inter-agency meetings per year to discuss community service improvements. 	<ul style="list-style-type: none"> June of each year December of each year
1.5	<ul style="list-style-type: none"> Create a sustainable community garden that provides residents with opportunities for gardening, education, and healthy eating. 	<ul style="list-style-type: none"> Explore various options for the establishment of a community garden that meets the needs of the residents. Engage with the community to gather input and support for the garden's design and functionality. Develop partnerships with organisations to support the garden's development and maintenance. 	<ul style="list-style-type: none"> Progress in the development of options for the community garden's establishment. The level of community engagement and participation in the garden's planning and development process. 	<ul style="list-style-type: none"> Finalise a comprehensive plan for the community garden within the next year. Begin the garden's development within year two. 	<ul style="list-style-type: none"> 30/06/2025 30/06/2026
1.6	<ul style="list-style-type: none"> Launch an operational community bus service that provides reliable and accessible transportation for residents. 	<ul style="list-style-type: none"> Recruit a qualified driver to operate the community bus service. Acquire a bus that meets the community's requirements for safety, accessibility, and capacity. 	<ul style="list-style-type: none"> Successful recruitment of a community bus driver. Acquisition of a bus that fulfils the community's transportation needs. Creation of a bus schedule that maximises coverage and 	<ul style="list-style-type: none"> Have the community bus service fully operational by a specific date 	<ul style="list-style-type: none"> 31/12/2024

		<ul style="list-style-type: none"> Develop a bus run schedule that aligns with the residents' needs and community events. 	convenience for residents.		
1.7	<ul style="list-style-type: none"> Strengthen community resilience and safety through the effective implementation and continuous improvement of the Council's Disaster Management Plan. 	<ul style="list-style-type: none"> Regularly review and update the Disaster Management Plan to reflect the latest best practices and community needs. Conduct training and drills to ensure community preparedness and efficient response to potential disasters Engage with local organisations, government agencies, and residents to foster a collaborative approach to disaster management. Engage with local organisations, government agencies, and residents to foster a collaborative approach to disaster management. 	<ul style="list-style-type: none"> The frequency and thoroughness of the Disaster Management Plan reviews. The level of community engagement and preparedness as a result of training and drills. The effectiveness of collaboration with key stakeholders in enhancing disaster resilience. 	<ul style="list-style-type: none"> Conduct comprehensive reviews of the Disaster Management Plan twice per year, with additional updates as necessary. 	<ul style="list-style-type: none"> July & December annually
1.8	<ul style="list-style-type: none"> Develop and maintain housing infrastructure that meets the needs of support workers and contributes to the effective operation of the Council. 	<ul style="list-style-type: none"> Design and construct housing that is suitable for support workers, considering factors such as proximity to work, amenities, and community integration. Ensure ongoing maintenance and management of housing properties to provide a high standard of living for occupants. 	<ul style="list-style-type: none"> The number of dwellings completed and ready for occupancy. Satisfaction levels of support workers with the housing provided. 	Complete the construction of 6 dwellings by 2029, with interim milestones set for each year leading up to the target.	<ul style="list-style-type: none"> 30/06/2029
1.9	<ul style="list-style-type: none"> Develop and maintain a diverse range of housing options that cater to the varying 	<ul style="list-style-type: none"> Construct and maintain housing that is appropriate for different segments of the community, including support workers. 	<ul style="list-style-type: none"> The number of dwelling units completed and maintained to the community's service level standard. 	<ul style="list-style-type: none"> Complete the construction of 12 community dwellings by 2029. Maintain a maintenance backlog with DHPW/QBuild. 	<ul style="list-style-type: none"> 30/06/2029 Annually

	needs of all community members.	<ul style="list-style-type: none"> • Advocate for funding to support the construction and maintenance of these housing units. • Review and implement a robust maintenance program to ensure housing quality and safety. 	<ul style="list-style-type: none"> • The effectiveness of the funding advocacy program in securing grants for housing construction. • The efficiency of the maintenance schedule in ensuring timely and standard maintenance. 		
1.10	<ul style="list-style-type: none"> • Establish a vibrant new art centre that serves as a cultural hub for the preservation and celebration of community heritage and history. 	<ul style="list-style-type: none"> • Secure funding and support for the construction and operation of a new art centre. • Collaborate with the art centre and other agencies to develop and lead programs focused on cultural heritage, history, and preservation. 	<ul style="list-style-type: none"> • Progress in the development and operational status of the new art centre. • The number of cultural heritage and history programs initiated and supported by the Council. 	<ul style="list-style-type: none"> • Complete the construction and launch of the operation of the new art centre within a specified timeframe. • Support and facilitate at least 3 new programs annually that promote cultural heritage and history. 	<ul style="list-style-type: none"> • 31/12/2028 • 31 December each year
1.11	<ul style="list-style-type: none"> • Ensure a high quality of life for the elderly in the community by enhancing HACC services and aged care facilities. 	<ul style="list-style-type: none"> • Establish a comprehensive training plan to improve the quality of services in personal assistance, domestic help, personal care, social support, home maintenance & transport. • Advocate for the development of care facilities, including independent living facilities, that allow community members to remain in Pormpuraaw throughout their later years. • Advocate for the development of care facilities, including independent living facilities, that allow community members to remain in Pormpuraaw throughout their later years. 	<ul style="list-style-type: none"> • Progress in the establishment and implementation of the training plan for service providers. • The development of care facilities that meet the needs of the community's elderly population. • Availability and utilisation of respite and palliative care options in Pormpuraaw. • The completion of the independent living facility complex. 	<ul style="list-style-type: none"> • Identify issues and develop options for enhanced services, with a focus on continuous improvement and future planning. • A completed independent living facility complex 	<ul style="list-style-type: none"> • 31 December each year • 30/06/2025

2. BUILT ENVIRONMENT – SHAPING OUR SURROUNDINGS

Statement of Intent

Develop a resilient and healthy community with the right infrastructure to ensure safety, inclusivity, and the celebration of our culture while planning for future growth and development.

#	Objective	Strategy	Strategic Indicators	Target	Timeline
2.1	<ul style="list-style-type: none"> Construct a new Council administration centre that meets the operational needs and enhances community engagement. 	<ul style="list-style-type: none"> Consult with the community on building plans, secure 100% funding, and develop a transition plan for staff relocation and operations continuity. 	<ul style="list-style-type: none"> Building Plans Progress is measured by completed reviews and community engagement milestones, the percentage of funding secured, and transition plan developed in time that enables staff operations 	<ul style="list-style-type: none"> Successfully completed the construction of the new Council administration centre within 24 months, fully funded, with all operational and community engagement goals met. 	<ul style="list-style-type: none"> 30/06/2026
2.2	<ul style="list-style-type: none"> Pormpuraaw has improved and reliable road access to the PDR 	<ul style="list-style-type: none"> Advocate to the State Government to continue funding the Pormpuraaw access road to the PDR and engage with Cook Shire Council to establish an arrangement for Council to conduct road works in Cook Shire. 	<ul style="list-style-type: none"> Number of engagements with the State Government on road funding, with a target of 2 per year. Progress with the establishment of an agreement with Cook Shire, with a target of completion. 	<ul style="list-style-type: none"> Ensure continuous funding and support for the Pormpuraaw access road to the PDR within 12 months and establish a formal road works agreement with Cook Shire Council. 	<ul style="list-style-type: none"> 30/06/2026
2.3	<ul style="list-style-type: none"> Establish and operate a Bakery/Café that enhances community life and supports local economic development. 	<ul style="list-style-type: none"> Investigate options to commence bakery operations and implement the agreed approach to bakery operations. 	<ul style="list-style-type: none"> Progress with options identification and report to Council. Progress with the commencement of bakery operations, with a target of completion by 31/12/2024. 	<ul style="list-style-type: none"> Complete the investigation and report to Council Commence bakery operations by 	<ul style="list-style-type: none"> 31/07/2024 31/12/2024
2.4	<ul style="list-style-type: none"> Ensure there is adequate residential land available to meet housing demand. 	<ul style="list-style-type: none"> Construct a new subdivision of residential land. 	<ul style="list-style-type: none"> Progress with the subdivision, with a target of completion by 31/12/2025. 	<ul style="list-style-type: none"> Complete the subdivision of residential land to ensure an adequate supply of housing to meet community demand. 	<ul style="list-style-type: none"> 31/12/2025

3. NATURAL ENVIRONMENT – IT BEGINS WITH EACH OF US

Statement of Intent

Ensure the health and sustainability of the natural environment through effective natural resource management, community engagement, proactive conservation, and carbon reduction initiatives.

#	Objective	Strategy	Strategic Indicators	Target	Timeline
3.1	<ul style="list-style-type: none"> Ensuring the Natural Resources Management Plan delivers positive environmental outcomes. 	<ul style="list-style-type: none"> Implement and maintain the Natural Resource Management Plan. 	<ul style="list-style-type: none"> Progress with Natural Resource Management Plan actions implementation. 	<ul style="list-style-type: none"> Complete all actions within the Natural Resource Management Plan within the target time frames. 	<ul style="list-style-type: none"> Ongoing
3.2	<ul style="list-style-type: none"> Ensure dogs in the community are healthy and well looked after. 	<ul style="list-style-type: none"> Maintain vet visit program and upgrade animal holding facilities. 	<ul style="list-style-type: none"> Number of vet visits per year. Progress with facility upgrade. 	<ul style="list-style-type: none"> Conduct 2 vet visits per year. Complete facility upgrades 	<ul style="list-style-type: none"> 31 December each year 30/06/2026
3.3	<ul style="list-style-type: none"> Promote the benefits of cleanliness of private and public land. 	<ul style="list-style-type: none"> Promote the benefits of tidiness and cleanliness of the whole town through initiatives like bulk rubbish collection, garden competitions & street bins. 	<ul style="list-style-type: none"> Community cleanliness program developed and implemented. The number of community tidiness promotion initiatives. 	<ul style="list-style-type: none"> Implement 2 community tidiness promotion initiatives per year. 	<ul style="list-style-type: none"> 31 December each year
3.4	<ul style="list-style-type: none"> Protect and manage local turtle species effectively. 	<ul style="list-style-type: none"> Foster the outcomes of the Turtle Program for future protection and management. 	<ul style="list-style-type: none"> Level of support for the Turtle Program. 	<ul style="list-style-type: none"> Provide ongoing support and enhancements for the Turtle Program. 	<ul style="list-style-type: none"> Ongoing whilst funding options exist
3.5	<ul style="list-style-type: none"> Continue the Ghost Net Program to protect the environment. 	<ul style="list-style-type: none"> Support the Ghost Net Program through recycling and aiding environmental protection. 	<ul style="list-style-type: none"> An improved level of support for the Ghost Net Program 	<ul style="list-style-type: none"> Maintain ongoing support for the Ghost Net Program. 	<ul style="list-style-type: none"> Ongoing whilst funding options exist
3.6	<ul style="list-style-type: none"> Develop positive carbon reduction outcomes through proactive measures. 	<ul style="list-style-type: none"> Update Council on arrangements and continue to participate in the carbon (savannah) burning program. (Green House Gas Inventory assessment)* 	<ul style="list-style-type: none"> Progress with carbon burn update to Council. 	<ul style="list-style-type: none"> Complete updates and continue participation in the carbon (Savannah) burning program by 31/12/2024. 	<ul style="list-style-type: none"> 31 December each year

4. ECONOMY – CREATING OUR FUTURE

Statement of Intent

Foster economic growth and community development by enhancing education and training opportunities, improving infrastructure, ensuring reliable essential services, and promoting tourism and community engagement initiatives.

#	Objective	Strategy	Strategic Indicators	Target	Timeline
4.1	<ul style="list-style-type: none"> Retain trainees and school leavers in the community and establish a multi-purpose training centre and middle secondary school in Pormpuraaw. 	<ul style="list-style-type: none"> Plan and source funding to establish a multipurpose training centre. Advocate the State Government to establish a middle secondary school. Develop strategies to support families in retaining children in boarding school. 	<ul style="list-style-type: none"> Progress with training centre planning. Number of meetings and communication activities for the middle secondary school. Progress with the development of family support strategies. 	<ul style="list-style-type: none"> Establish the training centre and middle secondary school by the targeted timelines. 	<ul style="list-style-type: none"> 31 January 2028
4.2	<ul style="list-style-type: none"> Ensure upgraded SES facilities and promote community service through volunteering. 	<ul style="list-style-type: none"> Advocate for upgraded SES facilities. Promote the benefits of community service by volunteering at the SES. 	<ul style="list-style-type: none"> Number of advocacy meetings and communication activities for SES facilities. Number of promotional activities for SES volunteering. 	<ul style="list-style-type: none"> Conduct 2 advocacy activities and 2 promotional activities per year. 	<ul style="list-style-type: none"> 31 December each year
4.3	<ul style="list-style-type: none"> Seal the remainder of township streets. 	<ul style="list-style-type: none"> Develop a budgeted plan and schedule for paving. 	<ul style="list-style-type: none"> A plan and timeline for sealing agreed upon Progress with implementing the paving plan in accordance with the plan. 	<ul style="list-style-type: none"> Complete the paving of township streets as per the budgeted plan 	<ul style="list-style-type: none"> Annually as per capital budgets
4.4	<ul style="list-style-type: none"> Establish a profitable "Containers for Change" business in Pormpuraaw. 	<ul style="list-style-type: none"> Develop a feasibility study and implementation plan that enables Council to be informed and work with stakeholders to bring Containers for Change to Pormpuraaw. 	<ul style="list-style-type: none"> The completion of the feasibility study, approval of the implementation plan, the number of stakeholder engagements, securing funding and partnerships, launching the business, 	<ul style="list-style-type: none"> Complete the business feasibility study Establish the "Containers for Change" business. 	<ul style="list-style-type: none"> 31/12/2024 31/12/2025

			and achieving profitability benchmarks within the first year of operations.		
4.5	<ul style="list-style-type: none"> Provide safe and reliable water supply and sewerage services. 	<ul style="list-style-type: none"> Regularly test water supply and sewerage services to ensure compliance with relevant standards. 	<ul style="list-style-type: none"> Compliance with Council's Drinking Water Quality Management Plan (DWQMP). 	<ul style="list-style-type: none"> Achieve 100% compliance with Council's DWQMP. 	<ul style="list-style-type: none"> 31/12/2026
4.6	<ul style="list-style-type: none"> Maintain the Pormpuraaw airport in line with CASA requirements. 	<ul style="list-style-type: none"> Conduct maintenance and upgrades in line with the asset management and aerodrome operations plans. 	<ul style="list-style-type: none"> No significant or extreme risks are identified in the CASA audits. Self-compliance per the aerodrome operational plan. 	<ul style="list-style-type: none"> Achieve 100% compliance with asset management and aerodrome operations plans. 	<ul style="list-style-type: none"> 31/12/2025
4.7	<ul style="list-style-type: none"> Ensure air services are reliable and affordable. 	<ul style="list-style-type: none"> Engage with airlines to ensure the best possible service is being delivered. 	<ul style="list-style-type: none"> The number of engagement activities with each airline service in the region. 	<ul style="list-style-type: none"> Conduct 2 engagement activities with each airline service. 	<ul style="list-style-type: none"> 31/12/2025
4.8	<ul style="list-style-type: none"> Enhance tourism to add value to the community. 	<ul style="list-style-type: none"> Review the camp fees at Council facilities. 	<ul style="list-style-type: none"> Progress with the fee review. 	<ul style="list-style-type: none"> Complete the fee review. 	<ul style="list-style-type: none"> 01/10/2024 & annual review of fees

5. ORGANISATION – DEVELOPING OUR CAPACITY

Statement of Intent

Ensure integrity, transparency, and efficiency in Council operations through effective governance, community engagement, comprehensive communication, risk management, asset management, financial planning, and up-to-date policies and processes.

#	Objective	Strategy	Strategic Indicators	Target	Timeline
5.1	<ul style="list-style-type: none"> Ensure Council operates with integrity and transparency in all areas of business, decision making, and reporting. 	<ul style="list-style-type: none"> Promote transparency in governance through best practices. Regularly review and update policies. Document and adopt an efficient and effective complaints process. 	<ul style="list-style-type: none"> Compliance with Local Government Department governance checklist. Progress with policy reviews and updates. Implementation and effectiveness of the complaints process. 	<ul style="list-style-type: none"> Maintain ongoing compliance with governance standards and complete all policy reviews and the complaints process documentation within the targeted time frames. 	<ul style="list-style-type: none"> Ongoing
5.2	<ul style="list-style-type: none"> Enhance effective engagement with the community and stakeholders. 	<ul style="list-style-type: none"> Continue to engage with and advocate for the Pormpuraaw community. 	<ul style="list-style-type: none"> Number and quality of engagement and advocacy activities conducted. 	<ul style="list-style-type: none"> Conduct ongoing engagement and advocacy activities in line with the Corporate Plan. 	<ul style="list-style-type: none"> Ongoing
5.3	<ul style="list-style-type: none"> Maintain an up-to-date, informative Council website. 	<ul style="list-style-type: none"> Communicate Council activities, business, opportunities, and successes via the Council website. Promote Council activities primarily through the Council website. 	<ul style="list-style-type: none"> Website compliance with legislation. Regularity of website updates. 	<ul style="list-style-type: none"> Ensure the website remains compliant with legislation and is regularly updated. Update the Council website monthly to maintain a positive community standing. 	<ul style="list-style-type: none"> Ongoing Monthly
5.4	<ul style="list-style-type: none"> Ensure effective and efficient corporate and administrative processes and services. 	<ul style="list-style-type: none"> Report monthly to Council on financial and operational activities and conduct internal audits. 	<ul style="list-style-type: none"> Compliance with QAO requirements. 	<ul style="list-style-type: none"> Maintain ongoing compliance with QAO requirements through monthly reporting and regular audits. 	<ul style="list-style-type: none"> Ongoing

5.5	<ul style="list-style-type: none"> Implement risk management strategies that reduce potential harm to Council and the community. 	<ul style="list-style-type: none"> Develop and adopt a compliant risk management framework. 	<ul style="list-style-type: none"> Progress with the adoption and implementation of the risk management framework. 	<ul style="list-style-type: none"> Complete the development and adoption of the risk management framework by 31/12/2024. 	<ul style="list-style-type: none"> Develop RMF by 31/12/2024 Annual Reviews at 31 December
5.6	<ul style="list-style-type: none"> Ensure relevant and appropriate Local Laws are in place. 	<ul style="list-style-type: none"> Complete the review of Council Local Laws. 	<ul style="list-style-type: none"> A completed review and adoption of revised Local Laws. 	<ul style="list-style-type: none"> Complete the review and adoption of Local Laws. 	<ul style="list-style-type: none"> 31/12/2026
5.7	<ul style="list-style-type: none"> Ensure the Asset Management Strategy is in place and effectively managing assets. 	<ul style="list-style-type: none"> Develop, adopt, and implement the Asset Management Strategy. Manage assets in an appropriate and efficient manner online with Long-term financial plans. 	<ul style="list-style-type: none"> Asset Management Plans are reviewed. 	<ul style="list-style-type: none"> Complete the development and adoption of the Asset Management Strategy. 	<ul style="list-style-type: none"> Develop AMS & AMP's by 31/12/2025 Annual Reviews at 31 December
5.8	<ul style="list-style-type: none"> Implement best practice financial planning that incorporates the costs of assets over their lifetime for current and future needs. 	<ul style="list-style-type: none"> Implement best practice financial planning processes. Ensure comprehensive financial audits with no qualifications. 	<ul style="list-style-type: none"> A lack of Audit Qualifications. Council is provided appropriate information on whole life costing for long term asset projects. 	<ul style="list-style-type: none"> Achieve nil audit qualifications through the implementation of best-practice financial planning. 	<ul style="list-style-type: none"> Annually
5.9	<ul style="list-style-type: none"> Ensure effective security of the Council Works Depot and its materials to reduce costs associated with criminal activities and equipment loss. 	<ul style="list-style-type: none"> Develop, cost, and resource a plan to improve security at the Council Works Depot. 	<ul style="list-style-type: none"> Reduced damage and theft of supplies and equipment. 	<ul style="list-style-type: none"> Complete the implementation of the security improvement plan to enhance the security of the Council Works Depot. 	<ul style="list-style-type: none"> 31/12/2026
5.10	<ul style="list-style-type: none"> Develop and maintain a comprehensive service catalogue that enhances the accessibility & quality of services provided to the community. 	<ul style="list-style-type: none"> Create, regularly update, and promote a detailed service catalogue that clearly outlines all services the Council offers. 	<ul style="list-style-type: none"> Completion and launch of the initial service catalogue. Frequency and effectiveness of updates to the service catalogue. 	<ul style="list-style-type: none"> Complete the service catalogue by 31/12/2025 and review and update it annually. 	<ul style="list-style-type: none"> Service Catalogue Developed by 31/12/2025 Annual Reviews at 31 December